

NHS Friends and Family Test results

August 2022

Options	Total
Very Good	146
Good	17
Neither good nor poor	2
Poor	0
Very Poor	4
Don't Know	1

Below are a few of the comments left by patients.

- Seen on time, very friendly staff.
- I love the place, appreciate all the hard work.
- Good professional service
- Had a smear done, male nurse was very gentle
- Was told I had a telephone appointment but didn't receive one.

September 2022

Options	Total
Very Good	312
Good	42
Neither good nor poor	6
Poor	3
Very Poor	6
Don't Know	4

Below are a few of the comments left by patients.

- Fast and efficient service
- Midwife was friendly
- Very thorough and informative
- Medical Staff very pleasant
- Appointment was cancelled 3 hrs before the appointment time

October 2022

Options	Total
Very Good	377
Good	59
Neither good nor poor	7
Poor	4
Very Poor	7
Don't Know	2

Below are a few of the comments left by patients

- Very reassuring and kind. Particularly as I feel really ill and broke down and Nick was really kind and reassuring
- Dr D. Wood was an excellent GP who listened and acted.
- No long wait, no long queue. In and out within 10 minutes.
- Nurse Nick is great. Shame I had to wait 2 weeks.
- Appointment cancelled due to mix up